

MyLA311 connects residents, local businesses, and visitors to popular City services and information through its call center, website, & mobile app. Our mission is to connect people to City services and information quickly and easily, via the communication channel of their choice.

Dial 311 or (213) 473-3231

MyLA311's Call Center is open
Monday through Friday: 7am - 7pm
Weekends/Holidays: 8am - 5pm



Visit the MyLA311 Website

Need to reach us after hours?
Submit requests online 24/7 at
myla311.lacity.org



Download the App

With the MyLA311 app, City services & info are just a few taps away. To download the MyLA311 app, visit the Apple App Store or Google Play.



YOUR CONNECTION TO CITY SERVICES & INFORMATION

MyLA311

CALL 311 OR USE THE MyLA311 APP!

REPORT:

- **Illegal dumping**
- **Trash collection issues**
- **Potholes**
- **Graffiti**
- **Street light outages**
- **Parking enforcement**
- **Animal services**
- **Request bulky item pick-up**
- **Inquire about general city info**

When making a report, please provide as much detail about the location so the appropriate resources can be directed to the site.



311 WEEK: March 10 - 14, 2025
The power of city services in the palm of your hand!